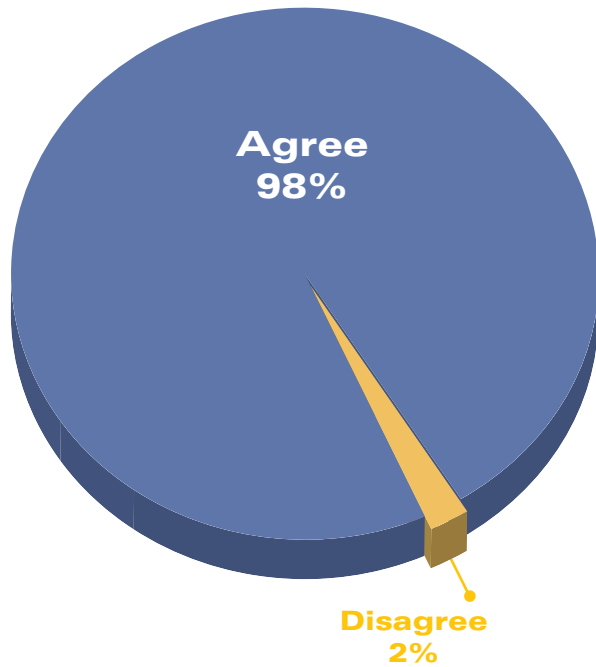


CLIENT SATISFACTION SURVEY - FRINGE FACTS® ONLINE

Industry - Beverage Manufacturer and Bottling • Size - 3,500 EE • Client Since - 2006

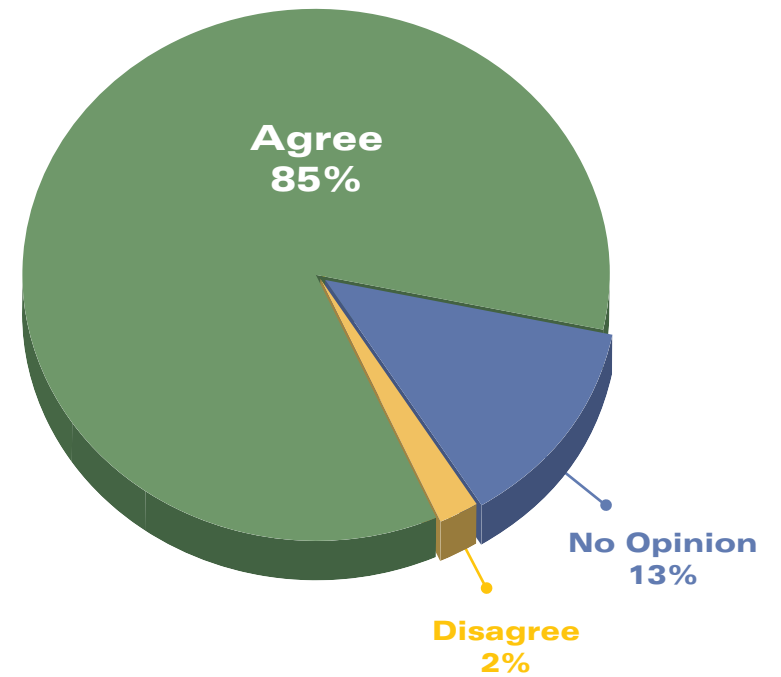
EASY TO USE

98% Agree the online enrollment service was easy to use.*



HELPFUL ONLINE RESOURCES

85% Agree that the online resources are helpful.*



FEATURES INCLUDE: Plan Comparisons • Decision Support • Eligibility Management • Resource Links

Benefit
SOFTWARE

212 Cottage Grove, Suite A • Santa Barbara, CA 93101 • 800.533.1388 • bsiweb.com

CLIENT SATISFACTION SURVEY - FRINGE FACTS® ONLINE

Industry - Beverage Manufacturer and Bottling • Size - 3,500 EE • Client Since - 2006

A VALUABLE TOOL THAT'S PROVEN EFFECTIVE.

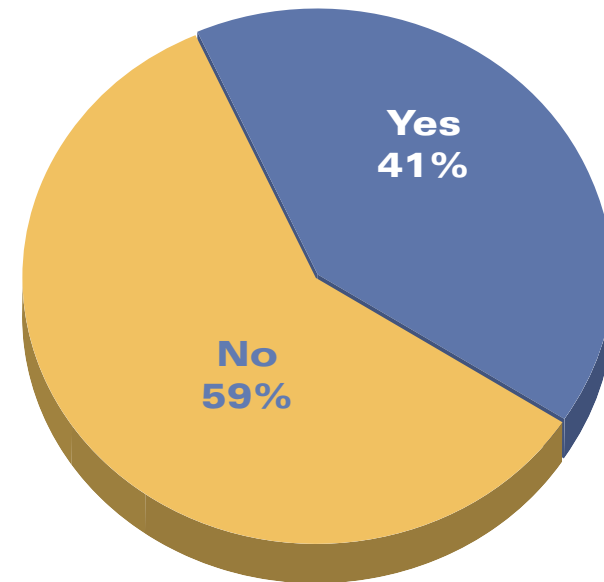
Year after year, *Fringe Facts*® Online users report very high levels of satisfaction with the service. *Fringe Facts*® Online helps our clients provide an easy to use and easy to manage tool that can empower employees while delivering critical benefits information to them. More informed employees improve the workplace performance and employers benefit from improved morale and reduced turnover.

Some typical employee comments

- “It was extremely easy to use!”
- “Was accessible anywhere convenient for the employee and you can print a copy of your records.”
- “Summary at the end made it easy to double check.”
- “Online explanations were easy to follow.”

USE FROM NON-WORK LOCATION

41% Have accessed the online service from a non-work location.*



FEATURES INCLUDE: 24/7 Access • Convenience • Security • Ease of Use

Benefit
SOFTWARE

212 Cottage Grove, Suite A • Santa Barbara, CA 93101 • 800.533.1388 • bsiweb.com