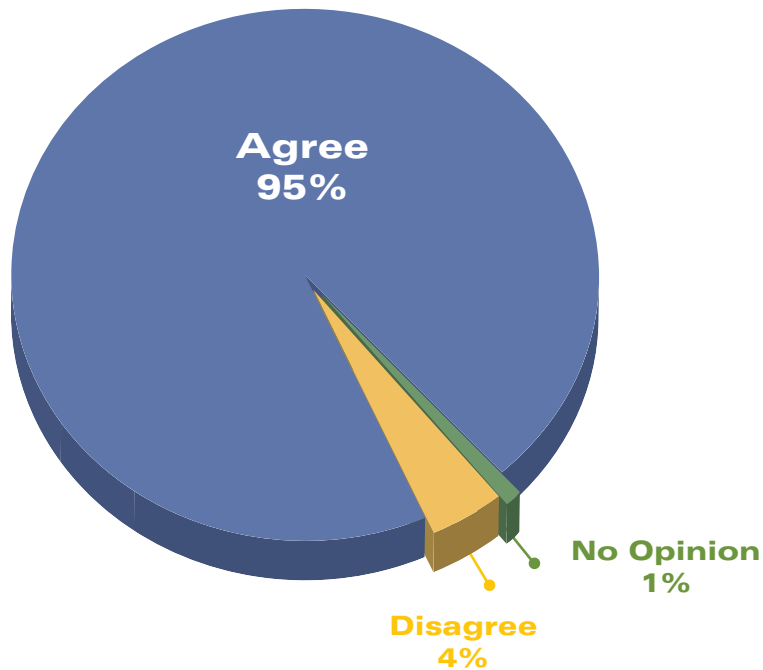


CLIENT SATISFACTION SURVEY - FRINGE FACTS® ONLINE

Industry - Hospital • Size - 1,200 EE • Client Since - 2003

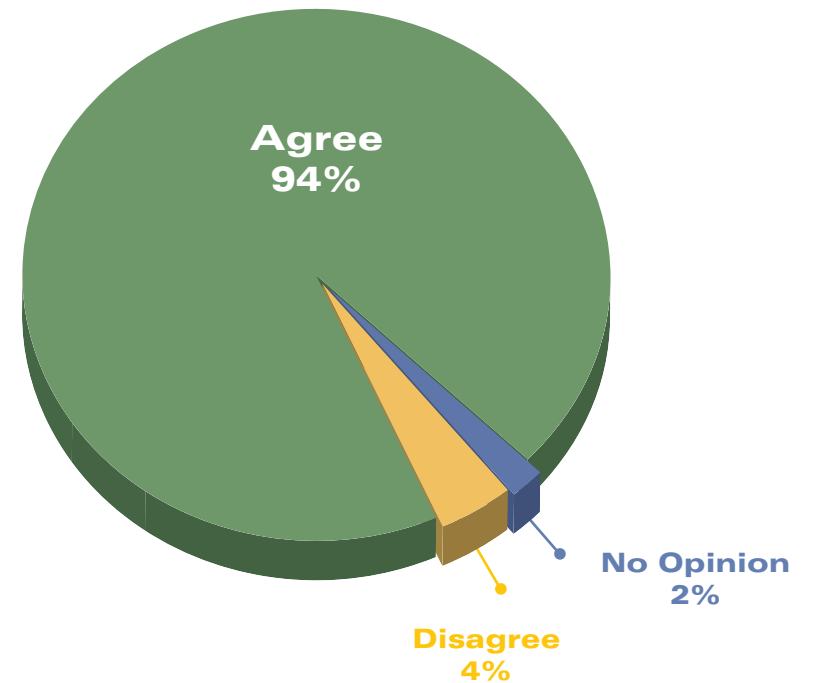
EASY TO USE

95% Agree the online enrollment service was easy to use.*



ENCORE PERFORMANCE

94% Would use this service again.*



FEATURES INCLUDE: Plan Comparisons • Decision Support • Eligibility Management • Resource Links

Benefit
SOFTWARE

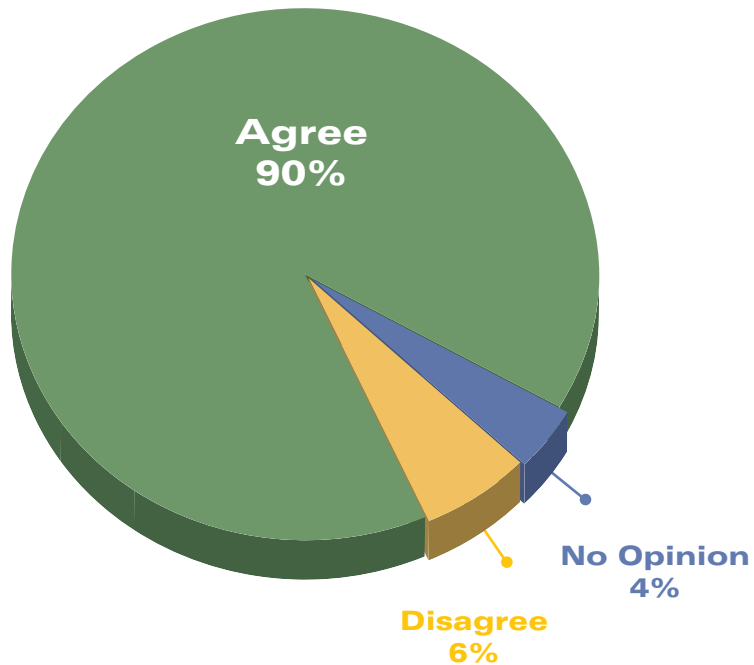
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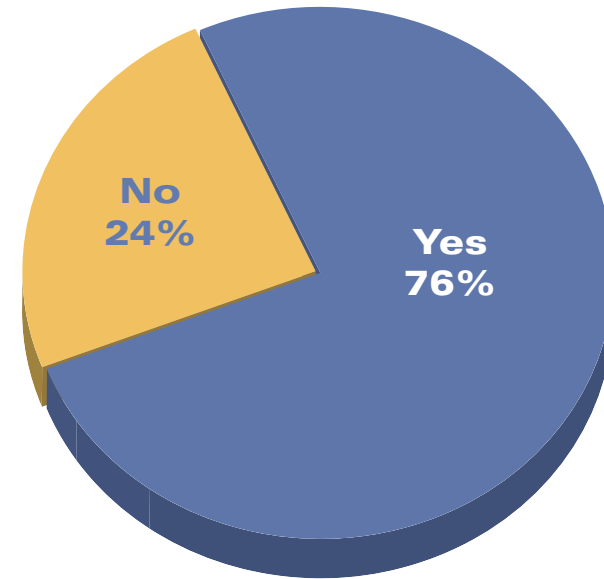
HELPFUL ONLINE RESOURCES

90% Agree that the online resources are helpful.*



USE FROM NON-WORK LOCATION

76% Have accessed the online service from a non-work location.*



FEATURES INCLUDE: 24/7 Access • Convenience • Security • Ease of Use

Benefit
SOFTWARE

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